



Due to the Coronavirus we have temporarily closed our facility to the public. Luckily there is still a way to shop and review product! Please feel free to visit our website [www.customcraftworks.com](http://www.customcraftworks.com). If you have any additional questions that are not answered on the website you may certainly call us at 800-627-2387.

If you decide to pick up product from our Springfield location we have put a curbside program in place to minimize exposure to staff and the public.

1. A Pivotal Health Solutions and/or Custom Craftworks credit card authorization form must be signed at the time the order is placed or before the product is picked up. We are able to send this form to you via fax or email.
2. Customers must have an appointment prior to arriving at Pivotal Health Solutions or Custom Craftworks. Please do not arrive more than 10 minutes before your scheduled time.
3. Please remain in your vehicles at all times, and park by the loading dock area. Upon arrival call 1-800-627-2387 to alert our staff.
4. We will load product into a truck bed, but not inside a vehicle. Once staff have loaded your product and vacated the area, customers are responsible for securing items inside your vehicle or truck bed. Please plan for ample space for your items in an appropriate vehicle. **If these guidelines are not met, we reserve the right to reschedule your pickup time.**

We apologize in advance for any inconvenience this may have caused you. Thank you for your cooperation and understanding. The health and safety of our customers and employees is our #1 priority.

## OUR BRANDS

